



STEP INTO THE FUTURE OF TENNIS!

DOWNLOAD AND PLAY FOR FREE



Frequently Asked Questions

How to get started

Q: Supported VR Headsets

A: Tennis Esports is published on the Meta Quest Store. We currently support the following devices: Meta Quest 2, Meta Quest Pro, Meta Quest 3, Meta Quest 3s

Q: How can I download Tennis Esports?

A: There are three ways to get access to Tennis Esports.

1. Take your Oculus Quest open the store and search for "Tennis Esports"
2. Take your mobile with the Meta Horizon App installed ([Apple](#), [Android](#)). Search for "Tennis Esports" and download the app
3. Navigate to our [Oculus product page](#), login with your Oculus account and initialize the installation from there.

Q: Is Tennis Esports FREE to download

A: Yes, Tennis Esports in a basic version is free to download from the Oculus Quest Store. In the free version you can experience our Tennis Physics as well as social components and multiplayer experiences.

Q: What are the different ways I can access Tennis Esports?

A: You can choose between Free (forever), Premium (one-time \$29.99), or Elite (subscription: \$14.99/month or \$99.99/year with a 7-day free trial).

Q: Do prices vary by country?

A: Yes, prices may differ depending on your location.

Q: What do I get with the Free plan?

A: You'll have access to **Social Club, Achievements, and Avatar Customization**. Additional features are available as paid add-ons.

Q: Can I play online matches in the Free plan?

A: Yes, but you'll need to purchase add-ons to unlock **Unranked or Ranked Online Matches**.

Q: What is included in the Premium plan?

A: Premium (\$29.99 one-time payment) includes everything in Free plus full access to most features like **AI Squad Training, Courses, Playground, Arcade Modes, AI Challenges, Online Matches, and AI Commentator**.

Q: Does Premium include Tennis Esports Tour or advanced Elite features?

A: No. Such as **Tennis Esports Tour, Trophies, Rewards, Last Match Replay, and Live Spectating Matches** are exclusive to Elite.

Q: What do I get with the Elite plan?

A: Elite includes **all Premium features** plus exclusive access to:

- **Tennis Esports Tour**
- **Trophies and Rewards**
- **Last Match Replay**
- **Live Spectating Matches**
- **TechZone (Forehand & Backhand)**
- **More to come ...**

Q: Can I try Elite before paying?

A: Yes, Elite comes with a **7-day free trial**.

Q: What is the difference between monthly and yearly Elite subscription?

A: Monthly is **\$14.99**, while yearly is **\$99.99** (saving you about \$80 per year).

Q: Is TechZone included in Free or Premium?

A: No, in Free and Premium, **TechZone Forehand and Backhand** are available separately as **\$29.99 add-ons**. Elite includes both at no extra cost.

Q: What does the gold coin symbol mean in the Free plan?

A: It indicates that the feature is available via **Tcoins**.

Q: Can I upgrade from Free to Premium or Elite later?

A: Yes, you can upgrade at any time.

Q: Do I need Premium before I get Elite?

A: No, you can upgrade directly from Free to Elite.

Q: What is the Tennis Esports Tour?

A: It's the official competition mode with **weekly tournaments, rankings, trophies, and rewards**, available exclusively with the **Elite subscription**.

Q: Do I need Elite to play online matches?

A: No. With Premium or add-ons in Free, you can already play **Ranked and Unranked Online Matches**. Elite just adds Tour, replays, and spectating.

Q: What is Tennis Esports Premium?

A: Tennis Esports Premium is a one off payment, which gives you access to big parts of the Tennis Esports ecosystem for lifetime. Training, Multiplayer and Arcade are the main features. Tennis Esports is still evolving and also the Premium features will improve.

Q: Can I play with a VR Headset of a friend?

A: Yes! You can use a headset that belongs to someone else, just make sure to log in with your own Tennis Esports account when playing in VR. Go to the in game settings and navigate to the account section. Use the Logout button to change the current user. This will enable your opponent to know who they are playing against and you are progressing in your own profile. Note that the Tennis Esports Premium Addon and Elite is bound to the Oculus account. If you login with your Tennis Esports account on another device your Premium/Elite status is dependent on the Oculus account on the Quest you are playing. When buying coins on a foreign device you can credit any logged in Tennis Esports account with these coins.

Q: Why do I need a fully registered Tennis Esports Account?

A: If you fully register your account you can restore your progress data. We have a so-called guest account that allows players to start into the game by only entering your Tennis Esports Username. We save your player progress data like ELO, Played Matches, Unlocked AIs, Configured Avatar, etc. As soon as you change your device or you logout from Tennis Esports you can only restore your TE Progress if you have registered with email and password inside Tennis Esports.

On top of that you are also able to login at <https://www.tennis-esports.com/login> to check your profile.

Q: What is Discord?

A: Discord is our main communication channel for our players. It is intended to be used amongst players, to coordinate, exchange experiences, but also get in touch with developers.

In order to join our Tennis Esports Discord server use this invitation link: <https://discord.gg/8rcSArKJD4>.

Discord is a voice, video, and text chat application which can be used on your smartphone, or PC, but not available inside the VR App. We will use it to communicate with voice calls, video calls, text messaging, media and files in private chats or as part of the Global Tennis Esports community called a "server".

You can post messages, upload files, share images or connect through a voice or video call in real time, and can share your screen. The Tennis Esports server is organized into different text and voice channels to chat about different topics and see tournament announcements, rules, registration, match making, score reporting, help or practice matches.

Use the @ function to speak to anyone directly or post on any channel. This includes announcements, registration, matchmaking, match reporting, player chat and feedback, and help.

Q: Can I share my results on Social Media?

A: Yes, be sure to tag us!

Instagram: [@tennisesports](#)

Facebook: [Tennis Esports by VR Motion Learning](#)

Youtube: [Tennis Esports](#)

LinkedIn: [Tennis Esports Inc.](#)

Game Play Topics

Q: How can I customize my Avatar

A: If you hit the customize button (showing a pen) right next to your user icon and avatar preview you can modify your avatar.

Q: Can I use my Oculus Avatar?

A: We do not support Oculus Avatars at the moment.

Q: Can I play left-handed?

A: Yes! All game modes fully support left-handed players. When the left-handed setting is enabled, gameplay adjusts accordingly—for example, forehand training modes will send balls to your left side.

Q: Can I turn off my microphone in the Social Club?

A: Yes, you can mute your microphone in the Social Club. Press the **B** button to open the player list panel. At the top, look for the headset icon—this allows you to mute or unmute your microphone.

Q: What can I do if other players are misbehaving in the Social Club?

A: In the Social Club, you can mute individual players and hide their avatars. These actions only apply for your current session and will reset when you leave and re-enter.

Q: How many Toss modes are available?

A: There are two different ways to toss a ball in Tennis Esports.

Q: How do I move on court?

A: There are three match movement types: **Teleport**, **Physical Move**, and **Thumb Move**.

- **Teleport (Default Mode):** Use the weak hand thumbstick to set your target position on the court after hitting the ball. (Smooth Teleport, Recovery Teleport, and Movement Teleport are only visual settings and do not affect positioning logic.)
- **Physical Move:** A hybrid mode combining Teleport and real-world movement. You can use the weak hand thumbstick but must physically move within your available play space.
- **Thumb Move:** Move freely around the court using the weak hand thumbstick. You can enable **Auto Move** for assistance with positioning at the hitting point.

Q: What are the differences between the difficulty levels?

A: Each difficulty level requires at least basic ball-hitting skills, but the amount of assistance varies:

- **Realistic:** No assistance, using our custom-developed physics for the most authentic experience.
- **Challenging:** Slight assistance to make gameplay a bit more forgiving.
- **Relaxed:** Some support, but you can still miss shots.
- **Arcade:** Maximum assistance—you have to make a major mistake to hit the ball out.

Difficulty levels do not apply to Multiplayer Matches.

Q: Does the movement setting make me play better?

A: No, all movement modes have the same player speed, so no mode gives a direct advantage. However, your **court positioning** can be influenced by your chosen movement mode.

- **Teleport Mode:** Easier to control, with visual effects (Smooth, Recovery, Movement Teleport) that don't affect gameplay.
- **Physical Move:** Requires both teleporting and real-world movement within your play space.
- **Thumb Move:** The most challenging, especially with **Auto Move** disabled, as you must manually position yourself for every shot.

Ultimately, performance depends on how well you adapt to your chosen movement style.

Q: Does Tennis Esports support Tennis Adapters?

A: Yes! Tennis Esports supports the most common VR tennis adapters, including:

- **VR Sports Grip**
- **Tennis Esports Handle**
- **ProSwing Quest 2**
- **ProSwing Quest 3**

Additionally, you can customize your own handle using the **Custom Offset** option and align it with your real-world grip by pressing the **grip button**.

Q: How can I play one handed?

A: The best way to play one handed is to use the "Single Controller Mode" (Settings - Controller). To use this in-game feature, activate handtracking in your oculus quest. Put away your weak hand controller and use this hand for tossing the ball. You can interact with the ball by making an fist with your weak hand. Both all toss types are supported with hand tracking. Be aware the teleport works by pointing with your weak hand, while moving the thumb-stick of your racket hand controller to the front.

Q: How can I rotate the racket for different strikes?

A: You can customize racket rotation for each stroke type (Forehand, Backhand, Volley Forehand, Volley Backhand, Serve) in the Main Settings > Grip menu.

- **Primary rotation** is applied automatically based on the incoming ball and your position.
- **Secondary rotation** can be manually activated in-game by holding the trigger button before striking.

Q: How do I get T-Coins?

A: You can purchase T-Coins through various add-ons on the **Oculus platform** or directly from the **in-game shop**. You can also earn T-Coins with achievements in-game.

Q: How can I play a match with my friend?

A: You can challenge any player on the social club for an unranked match.

You can also use the online match tool to challenge an online player for an unranked match.

We do not allow ranked matches with specific players.

Techzone Related

Q: Which hit types are currently supported in the techzone addons?

A: There are two Addons available. The [TechZone Forehand Topspin](#) and the [TechZone Backhand Topspin](#).

Is the TechZone functionality included in the Premium Addon?

No, our analytical TechZone functionality is packed into two separate addons.

Q: Is the whole Techzone part of the Elite Membership?

A: Yes, as long as your Elite Membership is active you have full access to the Techzone.

Competitive Modes

Q: What does ELO mean?

A: ELO is a rating system that measures a player's skill level in multiplayer matches. Your ELO score changes after every ranked match (Instant Match), based on your opponent's rating, your past performance, and the outcome of the match. The points you gain or lose depend on these factors, ensuring a dynamic ranking system.

Q: What is the difference between Ranked and Unranked matches?

- **Ranked Matches** : Affect your **ELO rating** and **leaderboards**. Players are automatically matched with an opponent, with no control over who they face.
- **Unranked Matches**: Do not impact **ELO or leaderboard positions**. These include **Custom Matches** and **Social Club Challenges**, where players can also choose their opponents.

Q: Are Instant Matches always ranked competitive matches?

A: Yes!

Q: Is skill-based matchmaking used in Instant Matches?

A: Yes, Instant Matches use **skill-based matchmaking** based on your **ELO rating** to ensure fair competition. However, you have the option to **extend the search range** in both directions, allowing you to face higher or lower-ranked opponents for a greater challenge or a more balanced match.

Q: How do you calculate Ranked Matches earning Leaderboard Points

A: When playing **Instant Matches**, you can win or lose Match Scoring. At the start of each leaderboard reset, all players begin with 0 Match Scoring, ensuring a fresh and fair competition.

- **Winning Points:**
 - 1st win: 100 points
 - 2nd win: 90 points
 - 3rd win: 80 points, and so on.
 - From the 10th win onward, you always earn 5 points per win.
- **Point Stealing Bonus:**
 - The winner also takes 20% of the loser's points after the match.
 - Conversely, the losing player's total points are reduced by 20%.

This system rewards consistent performance while allowing for dynamic shifts in the leaderboard rankings throughout the event.

Q: What are the match rules?

A: Matches follow **standard tennis rules**, with the following key points:

- **Scoring:** Matches use traditional tennis scoring (points, games, sets).
- **Faults & Double Faults:** A missed first serve results in a second serve. A missed second serve loses the point.
- **Out Calls:** Balls landing outside the court boundaries are considered out.
- **Serve Clock:** Players have **25 seconds** to serve.
 - First violation: **Warning**
 - Second violation: **Loss of serve**
 - Third violation: **Loss of point**
- **Disconnections:** If a player **disconnects** or **loses connection**, they **forfeit** the match.

These rules ensure fair play and a competitive experience.

Q: Which match scoring modes are supported?

A: Tennis Esports matches can be played with three different scoring modes:

- **Ten-Point Tiebreak** – First to 10 points, quick matches (~3-5 min)
- **Single Set (No-Ad)** – One full set with no-ad scoring (~10-25 min)
- **Best of Three Sets** – Full-length match format (~up to 40 min)

Each mode offers a different balance between speed and competitive depth.

Tennis Esports Events

Q: How can I participate in the Tennis Esports weekly events?

Only Elite members have full access to all weekly events. Every ranked match counts to the event leaderboard. At the end of the week your rank is converted into tour points.

Q: How long does each event last?

A: Each event lasts **one week**, giving players time to compete and climb the Event Leaderboard.

Q: How do I earn Tour Points?

A: You can earn **Tour Points** when playing online ranked matches as Elite Member during an active Event. At the end of the week players get Tour Points according to the category of the Event and their rank in the weekly leaderboard.

Q: Can free users participate in Events?

A: No, Events are exclusively for Elite Members.

Q: Can premium users participate in Events?

A: No, Events are exclusively for Elite Members.

Q: How can I participate in the Instant Cup?

A: The Instant Cup is available for Premium Members. Free Members can spend TCoins to get access to matches. As an Elite member your points count exclusively to the event leaderboard.

Q: Can I participate in ranked matches as a free user?

A: Free users need Access Passes to participate in ranked matches. Some access passes can be earned via achievements or players can spend TCoins to get an Access Pass.

Tennis Esports Tour

Q: What is the Tennis Esports Tour?

A: The **Tennis Esports Tour** is the ultimate leaderboard that tracks player performance over time. Players earn **Tour Points** by competing in regular Tennis Esports events.

Q: How do I earn Tour Points?

A: You can earn **Tour Points** by participating in regular **Tennis Esports events**. The better you perform, the more points you collect.

Q: Do Tour Points expire?

A: Yes, **Tour Points expire after 12 months**, ensuring that rankings reflect recent and consistent performance.

Q: How is the Tennis Esports Tour Leaderboard updated?

A: Your **Tour Points** from events are automatically added to your total and reflected on the **Tennis Esports Tour Leaderboard**.

Q: Can I lose Tour Points?

A: No, you don't lose points for losses, but since **Tour Points expire after 12 months**, you need to keep competing to maintain or improve your ranking.

Q: Do all events contribute to the Tennis Esports Tour?

A: Yes, all **official weekly Tennis Esports Events** award **Tour Points** that count toward the **Tennis Esports Tour Leaderboard**.

Q: What is the Event Points distribution?

Rank	2000	1000	500	250
1	2000	1000	500	250
2	1300	650	330	165
3-4	800	400	200	100
5-8	400	200	100	50
9-16	200	100	50	25
17-32	100	50	25	13
33-64	50	30	15	7
65-128	10	10	5	2
129-256	5	5	2	1

Q: How do I see my ranking and how often is it updated?

A: Rankings are displayed daily on the website leaderboard. You will be able to see overall matches won and the number of matches played and various other statistics. You can see the standings of other registered players and see which games they have played.

Q: Is there a yearly final event in the Tennis Esports Tour?

A: Yes. The Tennis Esports Tour culminates in a yearly final event, which will be officially announced on our Discord community and directly inside VR.

World Tennis Esports Championships (WTEC) 2026

Q: What is the World Tennis Esports Championships?

A: The **World Tennis Esports Championships (WTEC)** is held annually. Players must compete in selected events and earn **Tour Points** from selected Tour Events to qualify.

Q: How do I qualify for the World Tennis Esports Championships (WTEC)?

A: The qualification process for the 2026 WTEC will be published on Discord and in VR.

Q: Which countries have National Championships?

A: The **National Championships** are held in:

- **Austria**
- **Germany**
- **Switzerland**
- **UK & Ireland**
- **India**
- **Canada**
- **United States**

Q: What are the requirements to participate in WTEC?

A: To qualify and compete in the **World Tennis Esports Championships**, players must:

- ✓ Be **18 years or older** (exceptions may be made).
 - ✓ Have a **minimum ELO of 1,600** in Tennis Esports.
 - ✓ Fully register their **Tennis Esports account**.
 - ✓ Be a **member of the Tennis Esports Discord**.
 - ✓ Agree to **participation waivers and sportsmanship agreements**.
 - ✓ Be **available to travel to Las Vegas**.
 - ✓ Submit a **short player portrait video** and actively engage on **social media**.
-

National Leagues

Q: How can I join a National League?

A: You go on to the Discord category “VR National Leagues” and join one of the country channels for further information:

- **Austria**
- **Germany**
- **Switzerland**
- **UK & Ireland**
- **India**
- **Canada**
- **United States**

Q: When do the National Leagues begin?

A: Each country has a different events and starting dates. Please go on to the Discord category “VR National Leagues” and join one of the country channels for further information:

Q: Are there any requirements to participate in a National League?

A: To qualify and compete in the **National League**, players must:

- ✓ Be **18 years or older** (exceptions may be made).
- ✓ Have a **minimum ELO of 1,600** in Tennis Esports.
- ✓ Fully register their **Tennis Esports account**.
- ✓ Be a **member of the Tennis Esports Discord**.
- ✓ Agree to **participation waivers and sportsmanship agreements**.
- ✓ Must have the country flag on the players profile and be a citizen or resident of the country.

Technical Questions

Q: I can't log into Tennis Esports. What should I do?

A: If you're having trouble logging in, try the following steps:

1. **Quick Login:** If you were previously logged in on the device, check the **Login Section** for a **Quick Login** option. Select your **Tennis Esports username** and click **Login**.
2. **Check Your Internet Connection:** Ensure your device is **online** and connected to the internet.
3. **Try Creating a New Account:** If login issues persist, attempt to create a **new account** to see if the issue is account-related.
4. **Contact Support:** If none of these steps work, reach out for help via:
 - **Discord** (recommended for fast support)
 - **Email:** support@vr-motion-learning.com

Q: I forgot my password. How do I reset it?

A: Only fully **registered VR accounts** can recover a password. Follow these steps:

1. **Go to:** <https://www.tennis-esports.com/login>
2. Click on **“Recover Password”**.
3. Enter your **email address** associated with your account.
4. Check your **email inbox** and follow the instructions to reset your password.

If you don't receive an email, check your **spam folder** or contact **support@vr-motion-learning.com** for further assistance.

Q: What is my PING?

A: PING is used to describe the time it takes for you to reach our server and get the response. **THE LOWER THE BETTER**, this means less delay. For a perfect experience the ping for each player should not be higher than 130 ms, however it is still playable up to 250 ms.

We use one server for all our players around the world to provide enough players for finding matches. If you have some friends around the corner you can choose the option "local server" to have a better connection, but be aware that on local servers the chance to find an opponent is very low.

Q: What should I do if I am having connection issues?

A: If you're experiencing connection issues, try the following:

1. **Use a stable Wi-Fi connection** – A strong and reliable **Wi-Fi router** can improve connectivity.
2. **Move closer to the router** – Reducing distance and obstacles can enhance signal strength.
3. **Restart your router and device** – Power cycling both your router and VR device can resolve temporary issues.
4. **Check for network congestion** – Other devices streaming or downloading can slow your connection.

If issues persist, check your **internet speed** or contact your **internet provider** for further assistance.

Q: I don't remember my Tennis Esports account?

A: If you are having trouble remembering your account details including your linked email address, please contact our help channel on Discord or contact the Tennis Esports team via our website <https://tennis-esports.com/contacts>

Q: How can I report any other problems?

Players can report any issues they have with gameplay, discord or tennis-esports.com on the ['support-ticket'](#) discord channel. There will be a moderator who checks the channel on a regular basis, and will do their best to provide useful information.

Q: Can I watch or stream matches?

With our Windows application "Tennis Esports Remote Spectator" matches can be spectated. Please request this link via discord.

